



Wayfinder FAMILY SERVICES

19,621 children,
youth, adults and family
members served annually

80%
low income clients

100%
free of charge

OUR MISSION ensures
that children, youth and adults
facing challenges always have a
place to turn.

WAYFINDER FAMILY SERVICES

- ✓ Is nationally accredited by the Council on Accreditation for exemplary programs and operations, and recognized as meeting the highest standards in fiscal management by Charity Navigator, Candid (GuideStar) and the Better Business Bureau
- ✓ Is proud to be a trauma-informed organization that provides a safe, nurturing environment to increase resilience in all clients
- ✓ Provides services to more children who are blind than any other nonprofit in California
- ✓ Possesses the expertise to assist children with vision impairment and multiple disabilities
- ✓ Operates the only short-term shelter for foster children that accepts infants and toddlers in Los Angeles County
- ✓ Houses the highest concentration of youth with complex medical or mental health needs in Los Angeles County's foster care system
- ✓ One of the largest statewide foster care and adoption agencies in California




**Service area: Southern, Northern and Central California
57 counties statewide**



**Chief Executive Officer: Miki Jordan / Founded: 1953
Name: Junior Blind became Wayfinder Family Services in 2018**



**Operating budget: \$48 million
Spent on direct services: 85 cents of every dollar raised**

**Main Campus: 5300 Angeles Vista Boulevard, Los Angeles, CA 90043
(323) 295-4555 / (800) 532-2290 / Office of Development (323) 295-4555, x229
www.wayfinderfamily.org    @wayfinderfamily**

WAYFINDER IMPACT EACH YEAR

Vision Loss and Multiple Disabilities

For children and adults who are blind, visually impaired or multi-disabled, Wayfinder offers services that reach all ages, from early intervention for infants, through educational and recreation programs for children, to residential programming and workforce development for teens and adults.

91% of children with disabilities in our **early-intervention programs** met their individual developmental goals.

76% of students in our **Special Education School** met their individual goals.

78% of residents with disabilities in our **Group Homes** achieved two or more of their four individual goals for the year.

85% of teens and young adults with vision impairment in **Transition Services** achieved their individualized short-term goals.

Wayfinder's **residential, rehabilitation and workforce development programs** served adults with vision loss from **18 California counties**.

Residential Services, Foster Care and Adoption

From the day they enter the child welfare system to their adoption into a forever home, Wayfinder offers children a safe place and comprehensive care. Wayfinder draws on its decades of experience assisting children with disabilities to increase the focus on foster children with health and mental health conditions.

1,264 children removed from their homes received care at our Cottage **temporary shelter program**.

5,978 children and **6,363** family members received assistance from our **foster care, kinship support and adoption services**.

91% of children and youth in our **foster care program** remained stable in their resource family home, transitioned to a lower level of care or entered a permanent placement.

Medical and Mental Health Services

Wayfinder provides essential medical services 24 hours per day, seven days per week, to foster children and children with disabilities. To build coping skills and resiliency, we offer a wide range of emotional and behavioral counseling services to children, adults and families.

Our comprehensive medical team includes a **psychiatrist, physician, 15 nurses, behavioral psychologist, and 21 mental health therapists**.

Wayfinder's nursing staff administered **78,840 doses** of medication last year.

274 people received **mental health therapy** from Wayfinder.

WAYFINDER RESPONSE TO COVID

The children, youth and families we serve have been disproportionately affected by the pandemic. Wayfinder mobilized to ensure that **100%** of our programs remained open during the initial COVID-19 crisis and continue uninterrupted to date.

20,000+ Zoom sessions All of our programs remained uninterrupted even during the early days of quarantine thanks to our staff quickly pivoting to remote services when possible.

70,352 items of PPE Wayfinder procured masks, gowns, face shields, goggles and more to protect our staff, residents and families. Our residential programs for foster youth and group homes for those with severe disabilities or medical issues remained open thanks to dedicated frontline staff.

12,522 porch drops Wayfinder staff dropped off groceries, cleaning supplies, masks, educational materials, lessons and more to our families in need.

Gold Standard Representatives from the California Department of Education and Los Angeles Unified School District announced that our Special Education School set the "gold standard" for providing engaging, comprehensive distance education to students with special needs.